

**INSO** operates, also as a *General Contractor*, in the sector of the "turnkey" construction of civil and industrial buildings; design, supply, "turnkey" installation of electromedical instrumentation packages and related maintenance; design, execution and maintenance of civil and industrial systems.

**INSO** intends to strengthen its competitive position in the traditional areas and expand its action, aimed at new markets, thus reaffirming its entrepreneurial vocation, the guarantee of its presence on the market as a living organism, able to create wealth and ensure continuity of work to its employees and to the future generations. In carrying out its activities, **INSO** promotes the respect for the Environment, Social Responsibility, and the Health and Safety of its workers. Moreover, it pledges to keep a constant quality level of its products/services in time, suited for the service requirements and the Customer's contractual requests.

The general principles by which our Company is inspired in the execution of its activities, are the following:

- ✓ Identification of the reference *stakeholders* and the analysis of their expectations and of the milieu in which they operate;
- ✓ Assessment of risks and opportunities for each process;
- ✓ Improvement of the customer relationships and of the service offered;
- ✓ Improvement of the relationship with the suppliers and, more generally, with the *stakeholders*;
- ✓ Compliance with laws, rules and contractual specifications;
- ✓ Pursuit of the continuous improvement of Quality results, of our environmental performance, of the protection of our workers' health and safety and of the Social Responsibility practices towards our workers and in the supply chain;
- ✓ Implementation of training to ensure qualified personnel, aware of their role within the organization;
- ✓ Review of our Policy, in the light of internal and external changes, of the assessment of risks and opportunities, and of the Management System;
- ✓ Development of partnership relationships with our suppliers, based on reciprocal clarity and convenience.

We pursue such goals through the implementation of an Integrated Management System, based on corporate processes and on a *risk-based thinking* approach, in conformity with the international standards UNI EN ISO 9001, UNI EN ISO 14001, OHSAS 18001 and SA8000, through which **INSO** commits to:

- Pursue such goals;
- Define, where measurable, indicators for such goals;
- Systematically review its Policy, goals, assessment of risks and opportunities, and processes, in order to direct and focus the improvement actions;
- Implement the identified improvement actions.

**INSO** constantly monitors the pursuit of such commitments through the correct and punctual management of the Integrated System, included by all means in its business processes. The Executive Management is involved in the compliance with and implementation of these commitments.

The Executive Management ensures that this Corporate Policy be documented, approved, kept active, periodically reviewed, given to all personnel and distributed to the public.

The Managing Director

A handwritten signature in blue ink, consisting of a vertical line on the left, a horizontal line across the middle, and a large, stylized loop on the right. The signature is positioned above a horizontal line.